

# Submit a tip-off form

If you are concerned that someone may be doing the wrong thing, tell us about it.

You can lodge a complaint or tip us off about your concern and if we think someone has done or might be doing the wrong thing, we will investigate.

Complaints and tip-offs are two of the ways we can gather information and hold people doing the wrong thing to account and ensure the gambling industry in Victoria has integrity, and is safe and fair.

## Submit a tip-off

You can submit a tip-off online at

[www.vgccc.vic.gov.au/i-want/complaints-and-tip-offs/submit-a-tip-off](http://www.vgccc.vic.gov.au/i-want/complaints-and-tip-offs/submit-a-tip-off)

If you submit your complaint online you can expect a response within five business days.

Alternatively, you can print this form and mail it to:

**Regulatory Services Division**

**VGCCC**

**GPO Box 1988**

**Melbourne VIC 3001**

Responses to complaints made by mail may be delayed.

If you need help completing the form or want to make a complaint over the phone, please call **1300 599 759**.

We respect and protect the privacy of our users. Visit our privacy policy page [vgccc.vic.gov.au/privacy-policy-statement](http://vgccc.vic.gov.au/privacy-policy-statement) for information on how we collect and use information.

# Tip-off form

## 1. Related Gambling Product/Type

- Crown Casino
- Gaming venues (Pokies/Electronic Gaming Machines)
- Online wagering
- TAB wagering
- Keno
- Lotteries
- Bingo or raffle
- Other, please specify:
- Unsure

## 2. Please provide details of your tip-off. To ensure we can action your tip-off, please include as much information as possible, including but not limited to, date/time of incident, location of incident (if applicable) and entities/individuals involved:

## 3. If you have any evidence or attachments you would like to share, for example screen shots or photos evidencing your tip-off, please attach copies to the form.

## 4. Would you like to remain anonymous?

Yes      No

Name

Contact number

Email

