

Direction: MTP-2

**SUPPLEMENTARY DIRECTION REGARDING THE MELBOURNE
TRANSFORMATION PLAN**

Section 23

TO: Crown Melbourne Limited (ACN 006 973262)
8 Whiteman Street
SOUTHBANK VIC 3006

Section 23 of the *Casino Control Act 1991* (CCA) relevantly provides that:

(1) The Commission may give to a casino operator a written direction that relates to the conduct, supervision or control of operations in the casino and the operator must comply with the direction as soon as it takes effect.

The direction below has been issued in accordance with this provision and is supplementary to MTP-1 Direction issued by the Commission on 19 April 2024.

A failure to comply with the below direction may give rise to enforcement action taken against Crown Melbourne Limited. The maximum penalty for failing to comply with a direction given by the Commission is 50 penalty units.



Chris O'Neill APM
Chair, Victorian Gambling and Casino Control Commission
Date: 29 April 2025

DIRECTION

Definitions

In this Direction:

‘**Approved Reporting Framework**’ means the framework submitted by Crown Melbourne Limited in accordance with paragraph 2 of MTP-1 Direction and subsequently approved by the Commission on 14 August 2024 and 17 December 2024, and including any future changes approved by the Commission under paragraph 1 below.

‘**CCA**’ means *Casino Control Act 1991* (Vic).

‘**Commission**’ means Victorian Gambling and Casino Control Commission.

‘**Crown Melbourne**’ means Crown Melbourne Limited.

‘**Management Remediation Actions**’ means any required actions arising from audits conducted by the Commission into Crown Melbourne’s implementation of the Transformation Plan.

‘**MTP-1 Direction**’ means the direction issued by the Commission under section 23 of the CCA to Crown Melbourne on 19 April 2024 requiring Crown Melbourne to implement and report on the Transformation Plan.

‘**Public Status Report**’ means a written report that Crown Melbourne will provide to the Commission for disclosure to the general public with the purpose of enabling the general public to understand the status of Crown Melbourne’s ongoing reform efforts and to uphold public confidence in Crown Melbourne’s enduring commitment to reform.

‘**Status Report**’ means a written report that Crown Melbourne will provide to the Commission identifying the steps Crown Melbourne has taken to implement the programs of work in the Transformation Plan and demonstrating the effectiveness of the Transformation Plan in achieving its objectives and strategic intent.

‘**Transformation Plan**’ means the Melbourne Transformation Plan dated 11 December 2023 and as amended from time-to-time in accordance with paragraph 4 of MTP-1 Direction.

Requirements of the Direction

Pursuant to section 23 of the CCA, the Commission directs that:

Approved Reporting Framework

1. Crown Melbourne must not amend the Approved Reporting Framework without the prior written approval of the Commission.
2. Crown Melbourne must:
 - a. submit Public Status Reports and Status Reports to the Commission in accordance with the dates specified in the Approved Reporting Framework;
 - b. ensure that all information contained in the Public Status Report and Status Report is not false or misleading; and
 - c. within 2 business days of being notified by the Commission, publish each Public Status Report that has been submitted to the Commission.

Implementation of Transformation Plan

3. Crown Melbourne must complete the implementation of each of the programs of work comprised in the Transformation Plan on or before 31 December 2026, or within such later time as agreed by the Commission.

Management Remediation Actions

4. Crown Melbourne must implement each Management Remediation Actions within the timeframes required by the Commission, and to the Commission's satisfaction.